

# Introduction to the Scorecard



The Victorian Residential Efficiency Scorecard (the Scorecard) is a unique program that provides an energy star rating for your home. In the same way as a fridge or washing machine has a star rating, a Scorecard rating shows how much energy is used by different parts of your home.

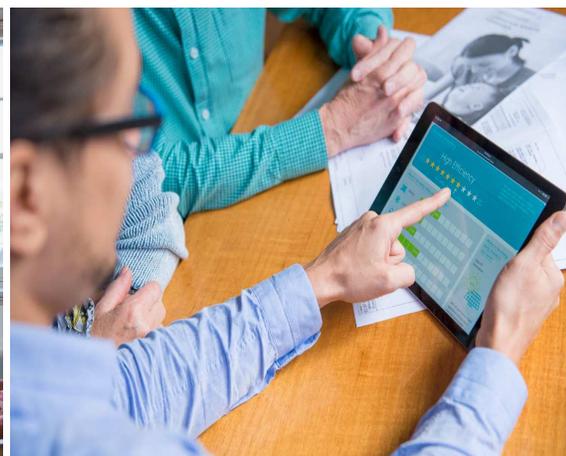
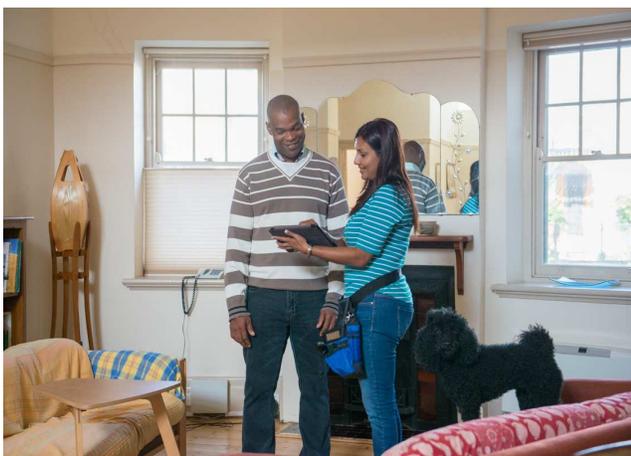
The Scorecard star rating program is the first of its kind in Australia. Assessments are tailored specifically for your home and are delivered by government-approved assessors.

The star rating provides an easy-to-understand snapshot of how your home copes with Victoria's hot and cold weather. This allows you to compare your home's energy use with similar homes and quickly see how to save money on your bills.

## The Scorecard assessment can help you by:

- suggesting upgrades to reduce energy costs in your home
- providing a hot weather rating and upgrade options to protect your comfort and health in summer.

To sign up for your Scorecard assessment, email [help.scorecard@delwp.vic.gov.au](mailto:help.scorecard@delwp.vic.gov.au) or call **136 186**.





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## Energy star rating for your home

The Scorecard provides an energy star rating for your home on a scale from one to ten. A high star rating means your home will use less energy, and cost less to run, than one with a lower star rating.

That's why homes that achieve a high star rating can expect a lower energy bill than the average home.

Currently, the average Victorian home is three-star rated so there are usually cheap and simple ways you can increase your home's rating and spend less on your energy bills.

## What to expect for your assessment

An accredited assessor will visit your home to conduct a thorough on-site assessment. They will collect data covering: construction materials, your hot water system, heating, cooling, lighting and any renewable energy sources.

At the end of the assessment, the assessor will talk with you about your home's star rating and show you your Scorecard certificate. The certificate will also be sent to you later, after quality checks have been completed.

Your certificate:

- shows your home's star rating out of 10
- rates various elements of your home, such as the building itself and major appliances
- rates the performance of your home in hot weather
- provides practical options to improve your home's energy efficiency.

## Energy advice you can trust

The program is being rolled out across Victoria through participating not-for-profit organisations and local councils who will charge a fee for the service.

Only accredited assessors can provide Scorecard assessments. The Victorian Government has applied strict quality control standards which assessors must meet to be accredited. You can view these standards on the Scorecard website.

The first assessors began assessments in May 2017. As more assessors are accredited during the year, more households will be able to access the program.

## How to sign up

To register your interest, visit:

[www.victorianenergysaver.vic.gov.au/scorecard](http://www.victorianenergysaver.vic.gov.au/scorecard).

You can also call **136 186** or email

[help.scorecard@delwp.vic.gov.au](mailto:help.scorecard@delwp.vic.gov.au).